



## E- Mail ALSPO Z/04

### Subj: LEAVE AND EARNINGS STATEMENTS

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<b>Introduction</b>	This E-Mail ALSPO describes issues with the distribution of Leave and Earnings Statements (LES's).
<b>Discussion</b>	<p>During an implementation of any software release, unexpected issues arise. Some issues were identified after Release 11 of Direct Access that affected the method that we use to sort and distribute LES's. In the months of October and November we inadvertently mailed some active duty members their LES to their home mailing address. We also mailed duplicate copies to some active duty members. One went to the unit as usual, while another was mailed to their home mailing address. The problem has been identified, a solution developed and it will be rectified in time for the December LES mail out. We apologize for any inconvenience that we may have caused.</p>
<b>Questions</b>	<p>Questions regarding the content of this E-Mail ALSPO may be directed to PSC Customer Care at:</p> <p> (866) 772-8724/(785) 339-2200  <a href="http://www.uscg.mil/hq/psc/customerservice.htm">http://www.uscg.mil/hq/psc/customerservice.htm</a>.</p>
<b>Released by</b>	Internet release authorized.

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/s/  
M. P. SULLIVAN  
Executive Director